



**Lion Dairy & Drinks Penrith site**  
**Pollution Incident Response Management Plan (extract)**  
Incident Contact Response and Community Contact Procedure (External)

Lion Dairy & Drinks, Penrith has in place a Pollution Incident Response Management Plan as required by the *Protection of the Environment Legislation Amendment Act 2011* (POELA Act).

The site has an obligation to make available to the public our procedures for contacting the relevant authorities in the event of an incident in addition to procedures for contacting the community in the event of an incident that has the potential to impact neighbours.

Should a pollution incident that causes or threatens material harm to the environment occur, the authorities listed below are to be notified immediately by the operations representative who observed the incident.

<b>Name</b>	<b>Phone</b>
Penrith City Council Council	02 4372 7682
EPA – Environment Line	Pollution Line 131 555
Ministry of Health	02 9321 9000
Fire & Rescue NSW	Emergency - Triple Zero (000) Or 0 000
Work Cover	13 10 50

The same person, or a nominee, must also contact the site management team personnel.

The industrial processes used as part of the Penrith Production involve the use of several Dangerous Goods including Ammonia Refrigerant. As part of our Pollution Response Management Plan all environmental aspects and impacts are evaluated on a scheduled basis with control measures put in place to moderate any residual risk – including that to our neighbours.

In the event of an Environmental Incident, internal procedures, contained within the site PIRMP, would ensure notification of the appropriate authorities listed above. If an incident has the potential to impact our neighbours, Fire and Rescue NSW Personnel will take control of the situation to ensure that appropriate action is taken to prevent injury or impact. In the interim, before their arrival, the site Chief Warden will instruct selected and trained personnel to doorknock the range of neighbours, as determined by the nature of the incident, to advise them of its extent.

The site Manager, advised by the Lion Director of Environment, would act as the public spokespeople for the site.

Ongoing communication after the event with impacted neighbours would occur via direct mail and/or postings on the Corporate Lion Website.